5.1 Quality improvement

Group Exercise

In your groups, discuss how quality is assured for your SBR and how it could be improved. Nominate one group member to present a summary of your discussions to the whole group.

1. What kind of quality assessment tools (e.g., user surveys, SBR improvement surveys, quality audits) do you use for the SBR in your country?
2. What kind of quality indicators do you use to assess the quality of inputs, processes or outputs of your SBR?
3. Do you release quality reports to users to inform them about significant changes in the SBR that will affect sampling frames? To whom are they released and how frequently?
4. Do you have a quality policy for your SBR that outlines how quality of the SBR is measured and to whom information about SBR quality is released? If so, what does it include?
5. Choose one of the following quality dimensions: relevance, accuracy, timeliness, accessibility, comparability or coherence.
   1. What are the main issues your office faces with this dimension of quality? (You may discuss quality of SBR inputs, processes or outputs.)
   2. What could be done to improve this dimension of the quality of your SBR?